



## **Courage Center Camp Ambassador Volunteer Position**

**Department:**

Courage Center Camps / Courage Center Volunteer Department

**Location:**

Courage Center Camps and/or community speaking engagements throughout Minnesota.

**Objective:**

To be a trained ambassador who will be able to convey a compelling message about Courage Center Camp programs/services with a positive, enthusiastic attitude.

**Supervised by:**

Courage Center Camps Marketing Operations Specialist

**Training provided:**

- Courage Center staff and/or delegated volunteer will orient volunteer to curriculum, methods and tools needed to be an effective tour guide
- 1-4 hour orientation/coaching

**Time Commitment:**

- On-going
- 2-3 hours as needed for in-service meetings
- 4-8 hours per month of preparation time and presentations

**Specific Responsibilities:**

- Participate in orientation/training/coaching sessions
- Become knowledgeable about Courage Center's mission and primary messages and services as it relates to Courage Center Camp programs and Courage Center organization.
- Learn communication techniques (including PowerPoint) to increase effectiveness in delivery
- Learn how to deliver effective and compelling stories
- Attend in-service sessions as necessary
- Be prepared to give 1 to 3 presentations per month

**Competencies:**

**Suggested competencies:**

- Good organizational skills
- Good oral and written communication skills
- Ability to execute effective presentations
- Knowledge of PowerPoint and Word is preferred
- Public speaking experience is preferred

**Acquired competency outcomes:**

- Increased awareness of Courage Center key messages
- Be able to better communicate the vision and key messages of Courage Center Camp programs and the Courage Center organization
- Develop and evaluate communication tools
- Further develop organizational skills

Benefits:

- Build/increase public speaking skills
- Promote disability awareness in the community
- Be a Courage Camp Ambassador

Success Measurement:

- Be able to deliver effective presentations to key stakeholders
- Provide an effective **Point of Entry** tool